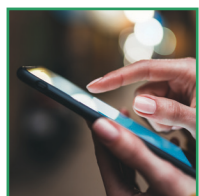


# 2020 – 2021 Community Impact Report



## Financial Navigator Program

- Helped residents deal with the financial impact of the COVID-19 pandemic.
- Provided remote, professional, confidential assistance at the height of the COVID-19 pandemic to offer remote navigation and referrals to local and national resources and programs.
- Partnered with the County of Hawaii and Cities for Financial Empowerment.
- Certified Financial Navigators received a total of 319 Intakes.
- Assisted clients with 847 outbound referrals.



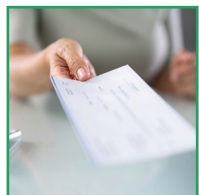
## Rent and Mortgage Assistance Program — RMAP

- Assisted 599 households and nearly 2,400 community members.
- Helped to prevent foreclosure for homeowners and renters to avoid eviction through disbursing \$4.49M in rental and mortgage assistance grants.
- Partnered with 5 other local non-profit agencies to deploy assistance island wide.



## Emergency Rental Assistance Program — ERAP 1

- Helped 202 households and over 800 community members to remain housed through disbursing \$1.9M in rental and utility assistance grants.
- Partnered with 6 other local non-profit agencies to deploy assistance island wide



## Paycheck Protection Program — PPP Loans

- Assisted 129 local businesses from shutting down during the pandemic.
- Granted \$1,966,649.75 in loans.
- 100% of these loans were forgiven by the Small Business Administration as of May 2022.



## The Financial Empowerment Center

- Helped residents grow savings, build credit, reduce debt, connect to safe and affordable financial products and plan for homeownership.
- Partnership with County of Hawaii, Cities For Financial Empowerment and Hawaiian Community Assets.
- Certified Financial Counselors received a total of #391 Intakes.
- 100% of team completed the Financial Empowerment Center professional development course through Hawaii Community College.
- Financial Counselors assisted with 391 outbound referrals.



## Save First Program

- Helped keiki start youth savings right on campus!
- Partnered with #13 Hawaii Island schools since 2011.
- To date, students grew their personal savings to over \$124K.
- Over \$29K in incentives awarded by Hawaii First to students who met their savings goals.