

HAVE YOU HEARD? **WE'RE GETTING AN UPGRADE!**

Hawaii First Federal Credit Union is moving to a new debit card provider in order to offer you additional benefits and security features. Your new debit card along with instructions will be sent to you soon!

YOUR DEBIT CARD AND PIN WILL CHANGE

You can begin to use your new card on **October 31st**. To avoid a disruption in service, be sure to provide your new debit card number to any businesses that charge your card for recurring or automated payments.

AN ADDED LAYER OF PROTECTION

Set Card Alerts on Brella[®], our SHAZAM mobile banking app. Once you set up alerts, you can receive notices when your debit card is used so you can quickly detect unauthorized activity. Alerts include:

- ◆ Purchases exceeding thresholds you set.
- ◆ Online or phone purchases.
- ◆ Suspicious or high-risk purchases.

With Brella, you can also turn your debit card off/on if you ever misplace your card.

You can register your new debit card in the mobile app after October 31.



EXCITING NEW FEATURES



Your new card is contactless! You can pay for purchases by simply holding or tapping your card on the checkout terminal at participating retailers - simply look for the contactless symbol.



You'll have access to our partner network of ATMs — get the cash you need when you need it most



Soon, your new card will offer mobile wallets. Register your new debit card in Apple Pay®, Google Pay® or Samsung Pay® for an easy and secure payment experience



You'll receive text or phone call alerts if suspicious activity is seen on your debit card from these numbers:

Text message: 72718

Phone call: 855-219-5399

**MAHALO FOR BEING
A PART OF THE
HAWAI'I FIRST 'OHANA!**

